

Madonna

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
185241	MADONNA MANOR	2344 AMSTERDAM ROAD
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City	State	Zip Code	Phone
VILLA HILLS	KY	41017	8593413981
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Survey Date	Date of Correction
04/22/2010	05/06/2010
04/22/2010	05/28/2010
04/06/2011	05/09/2011
08/05/2011	11/16/2011
08/05/2011	09/20/2011
08/05/2011	09/20/2011
08/05/2011	09/20/2011
08/05/2011	09/20/2011

Madonna

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Deficiency Type	Deficiency Category
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies

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Deficiency	Scope	Level of Harm
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Provide activities to meet the interests and needs of each resident.	Many	2
Assess the resident when the resident enters the nursing home, in a timely manner.	Many	2
Develop a complete care plan that	Few	2

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08/05/2011

09/20/2011

08/05/2011

11/16/2011

08/05/2011

11/16/2011

08/05/2011

11/16/2011

08/05/2011

09/20/2011

08/05/2011

09/20/2011

08/05/2011

11/16/2011

Madonna

Based on Nursing Home Compare - Complaint Deficiency

HEALTH

Resident Assessment Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Environmental Deficiencies

Madonna

Based on Nursing Home Compare - Complaint Deficiency

meets all of a resident's needs, with timetables and actions that can be measured.

Allow the resident the right to participate in the planning or revision of the resident's care plan. Few 3

Make sure services provided by the nursing facility meet professional standards of quality. Many 2

Provide care by qualified persons according to each resident's written plan of care. Few 2

Provide necessary care and services to maintain the highest well being of each resident . Few 2

Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves. Few 3

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores. Few 3

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents. Few 3

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09/20/2011

Madonna

Based on Nursing Home Compare - Complaint Deficiency

HEALTH

Quality Care Deficiencies

HEALTH

Pharmacy Service Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Nutrition and Dietary Deficiencies

HEALTH

Pharmacy Service Deficiencies

HEALTH

Environmental Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Administration Deficiencies

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Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Some	2
Make sure that residents are safe from serious medication errors.	Few	2
Post nurse staffing information/data on a daily basis.	Few	2
Store, cook, and serve food in a safe and clean way.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Some	4
Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Employ qualified full-time, part-time or consultant professionals that must be licensed, certified, or registered staff to give needed services.	Some	2
Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Many	2

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09/20/2011

08/05/2011

11/16/2011

09/30/2011

10/18/2011

11/04/2011

11/16/2011

06/28/2012

07/02/2012

06/28/2012

07/02/2012

Madonna

Based on Nursing Home Compare - Complaint Deficiency

HEALTH

Administration Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Administration Deficiencies

HEALTH

Resident Rights Deficiencies

HEALTH

Mistreatment Deficiencies

HEALTH

Quality Care Deficiencies

HEALTH

Environmental Deficiencies

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facility.		
Quickly tell the resident's doctor the results of lab tests.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Train all employees on what to do in an emergency, and carry out announced staff drills.	Many	2
Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Keep each resident's personal and medical records private and confidential.	Some	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

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09/07/2012

09/14/2012

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HEALTH

Resident Rights Deficiencies

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avoidable accidents.

Keep each resident's personal and
medical records private and confidential.

Few

2